



KidzDocNOW





Thank you for choosing **KidzDocNow**.
Please select the device you will be using during
your appointment from the list below.

ANDROID

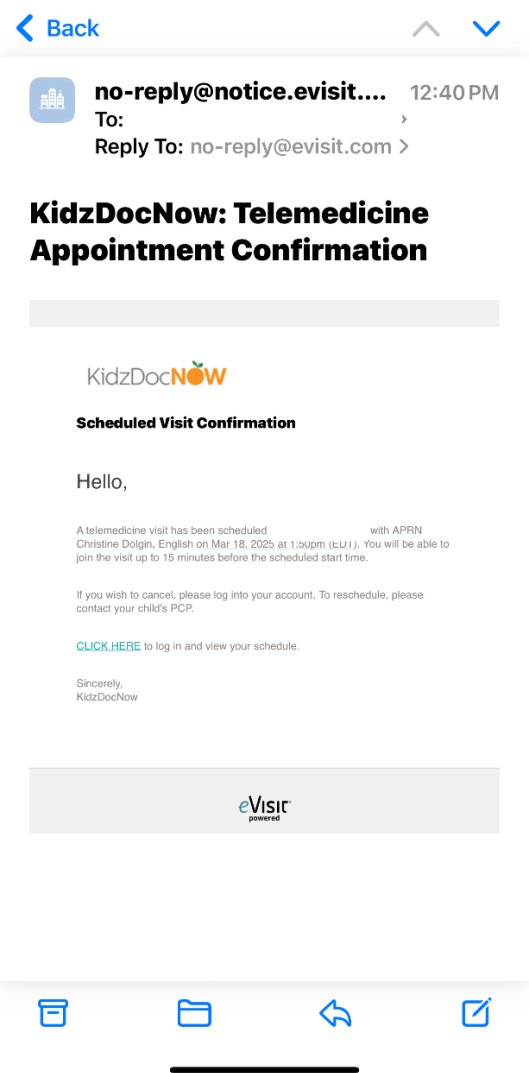
iOS

DESKTOP

KidzDocNow Android Visit INSTRUCTIONS



1. **Check your email.** You should have received an email from KidzDocNow **with a subject line “KidzDocNow: Telemedicine Appointment Confirmation”** as the subject line. If you don’t see the email, be sure to check your spam or junk folder. You may need to move the email to your main inbox to open the email. If you don’t receive it or need technical assistance, call 855-543-9362
2. **Open the** email and tap on the **“Click here”** to log in and view your visit.



3. You will be redirected to a page where you'll be asked to **choose a password**. Confirm your password by entering it twice and **tap “Continue.”**

< Cancel

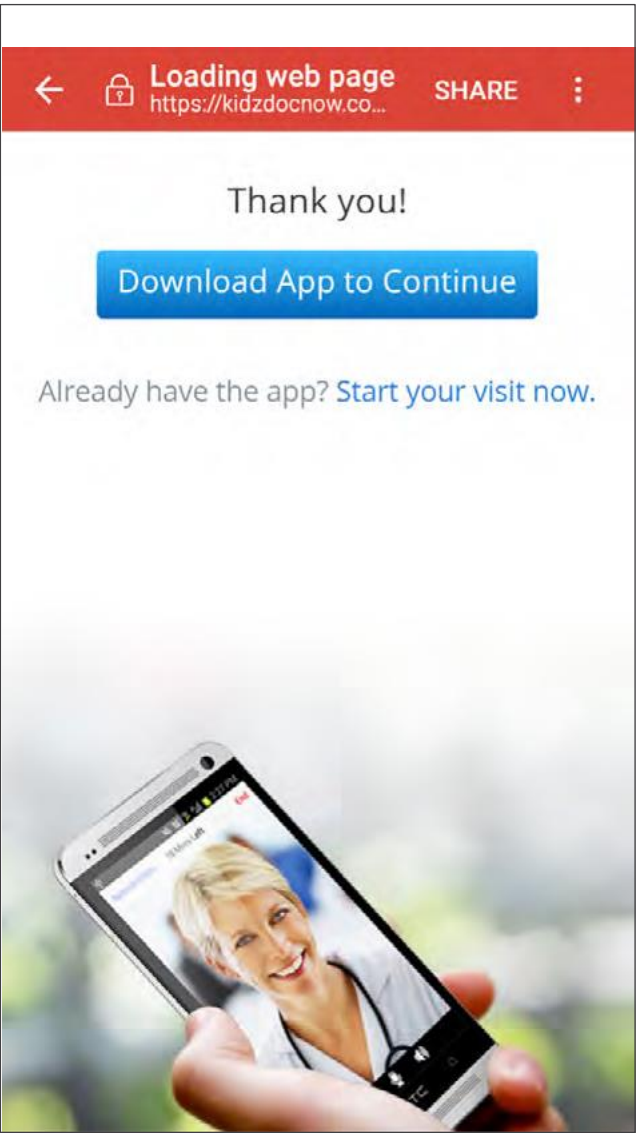

User Details

New Password*

Confirm New Password*

Continue

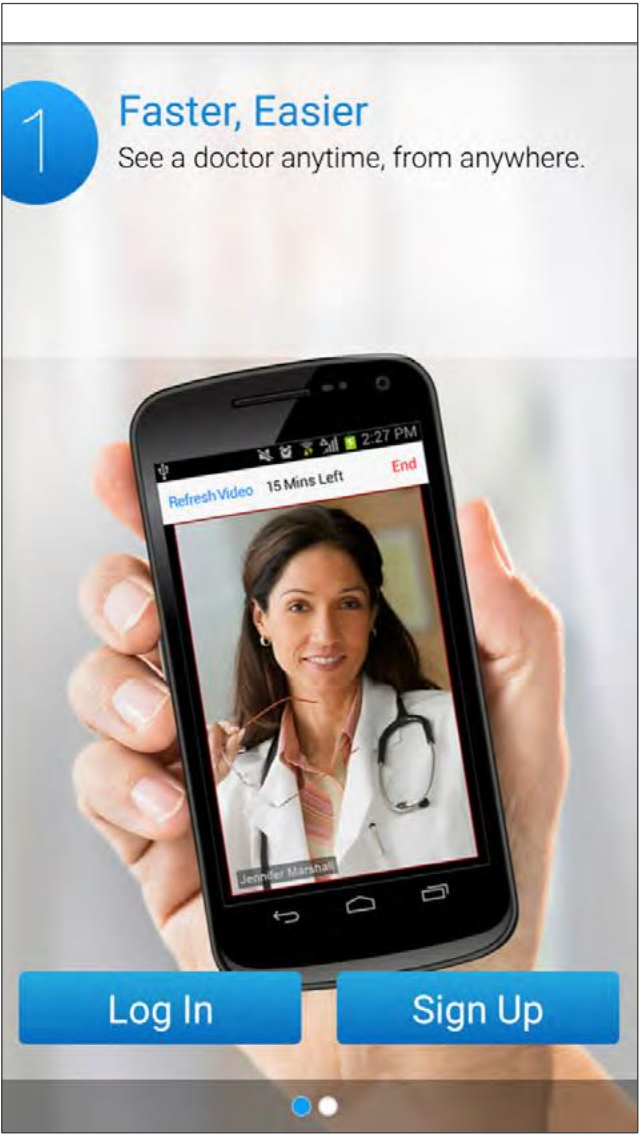
4. If you do not have the app, tap **“Download App to Continue.”** Otherwise, tap **“Start your visit now”** underneath the button.



5. **Download** and **install** the app.



6. Open the app and tap “Log In.”



7. **Log in** using the **same email address** and the **password** you just set up. Tap “Remember me” if desired.

KidzDoc



NOW

Sign in

Sign in with your email address

Email Address

Password

[Forgot/Reset Password?](#)

☐ Keep me signed in

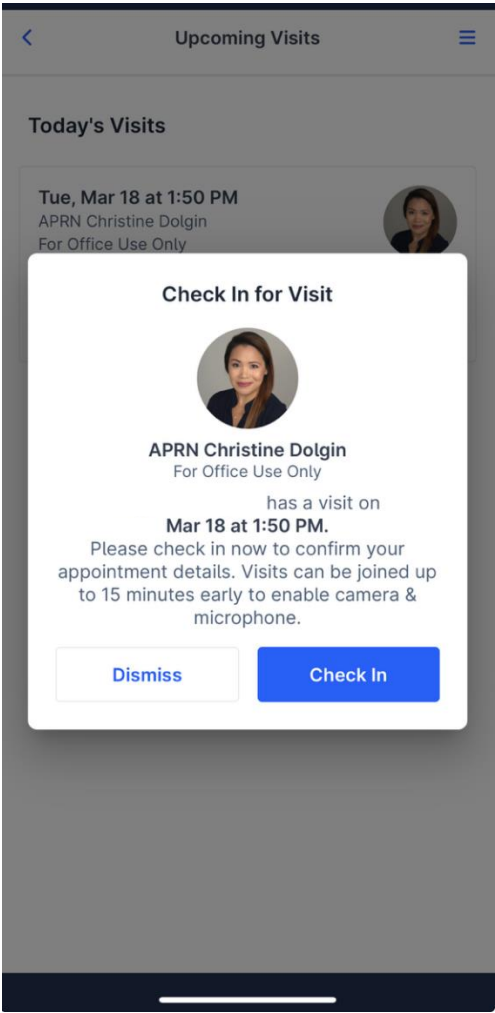
Sign in

Don't have an account? [Sign up now](#)

What's New?

FAQs

8. After logging in, tap on “Check in”



9. First, you will need to confirm “Where you will be located (State) at the time of your visit?” Then, **tap “Continue.”**

Confirm Your Location

Healthcare professionals can only provide services to patients located in states where they hold licenses.

Where will you be located at the time of your visit?

State
Florida

Didn't find your state?

Unfortunately, we do not currently offer telemedicine services where you are located. Please cancel your visit.

I confirm that I will be in Florida at the time of my visit.

Continue

Cancel

KidzDoc

Now

PEDIATRIC ASSOCIATES

11. Once you tap on **continue**, it will prompt another screen with a summary of your intake form, click on **start visit and I acknowledge**.

VISIT DETAILS

Edit

What would you like to discuss during this visit?
Coughing Fever

Who is the child's primary pediatrician?
Dr. Troy

Will multiple patients be seen during this visit?
No

I acknowledge that the child scheduled for this visit will be physically present with me at the time of the visit.
Yes, the child will be present with me

I acknowledge that KidzDocNow will make every effort to honor my initial provider request, however circumstances may require that the child's visit be transferred to another provider, and I agree to be transferred.
Yes, I consent to be transferred

Start Visit

Cancel

12:07

Review Details

PATIENT
Male, 9 years

PROVIDER
Waiting Room A A SFL
Pediatrics
KidzDocNow South Florida

VISIT TYPE
Begin Visit
20 minutes

VISIT DETAILS

Edit

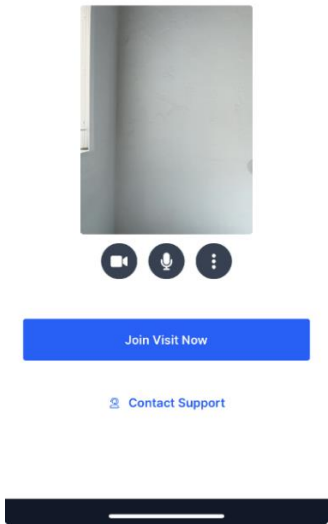
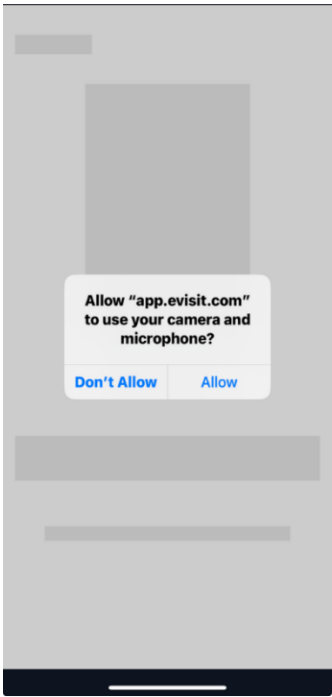
Acknowledgment

I have read and I agree with this consent form and I confirm that the information provided is correct to the best of my knowledge.

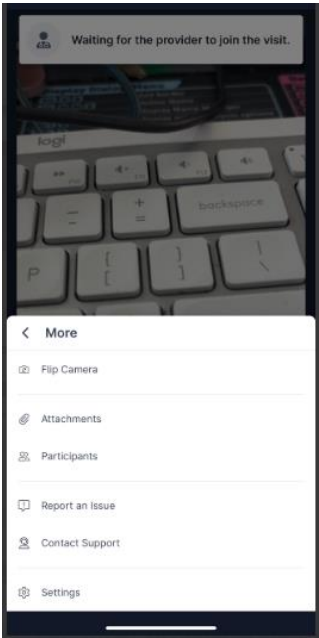
If we could not verify your insurance. You will still be able to see a clinician, however you may be responsible for applicable copays after the visit. No payment is required to proceed.

I Acknowledge

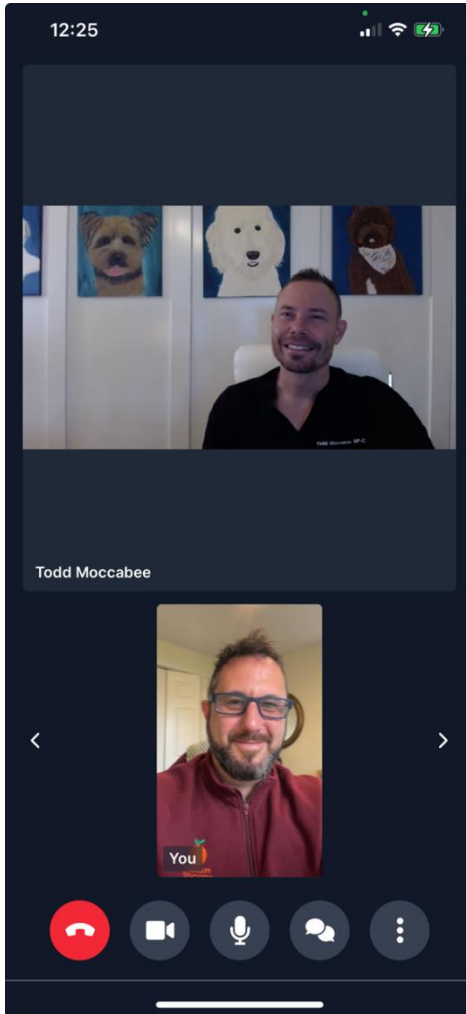
12. When prompted, be sure to **allow the KidzDocNow app** to record video, audio, and make calls to enable your virtual visit.



13. You will be now put in the **virtual waiting room** while you wait for the pediatrician.



14. **Your video visit has begun!** After your visit, click the **red button to end the call** then confirm you'd like to end the visit.



15. You will then be asked to **rate** both the **provider** and **the KidzDocNow service**. Once you completed the survey, click **Done**

KidzDocNOW

Thank you for using
KidzDocNow!

How would you rate the care you received from
your provider?

How would you rate your overall experience with
KidzDocNow?

How likely are you to recommend KidzDocNow to
a family member or friend?

Please provide us with feedback on any additional ways
we can improve this service for you or your children.

Done

16. Once you tap “Done.” Your visit is over! We hope you’ve enjoyed using KidzDocNow. **If you need any technical assistance, please call 855-543-9362**

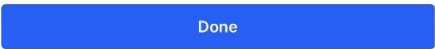


KidzDoc**Now**



Visit Ended

Take care and see you next time.

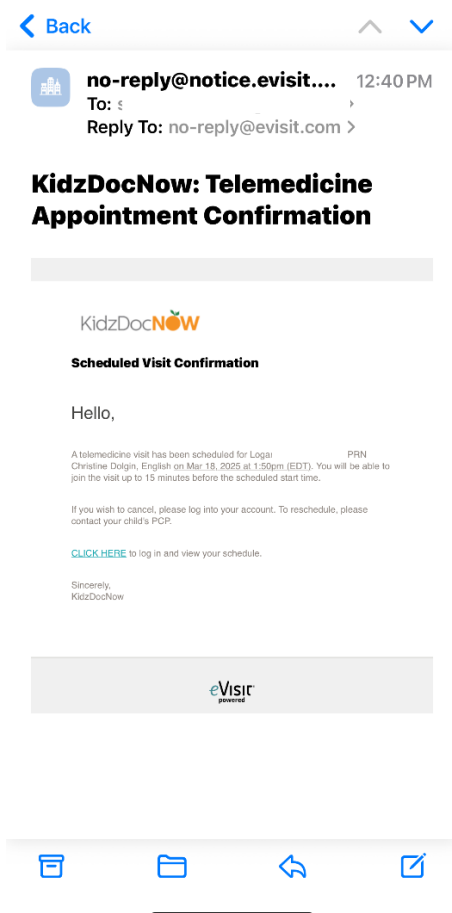


KidzDoc**Now**

KidzDocNow | OS Visit INSTRUCTIONS



1. **Check your email.** You should have received an email from KidzDocNow **with a subject line “KidzDocNow: Telemedicine Appointment Confirmation”** as the subject line. If you don't see the email, be sure to check your spam or junk folder. You may need to move the email to your main inbox to open the email. If you don't receive it or need technical assistance, call 855-543-9362
2. **Open the** email and tap on the **“Click here”** to log in and view your visit.



3. You will be redirected to a page where you'll be asked to **choose a password**. Confirm your password by entering it twice and tap **“Continue.”**

< Cancel

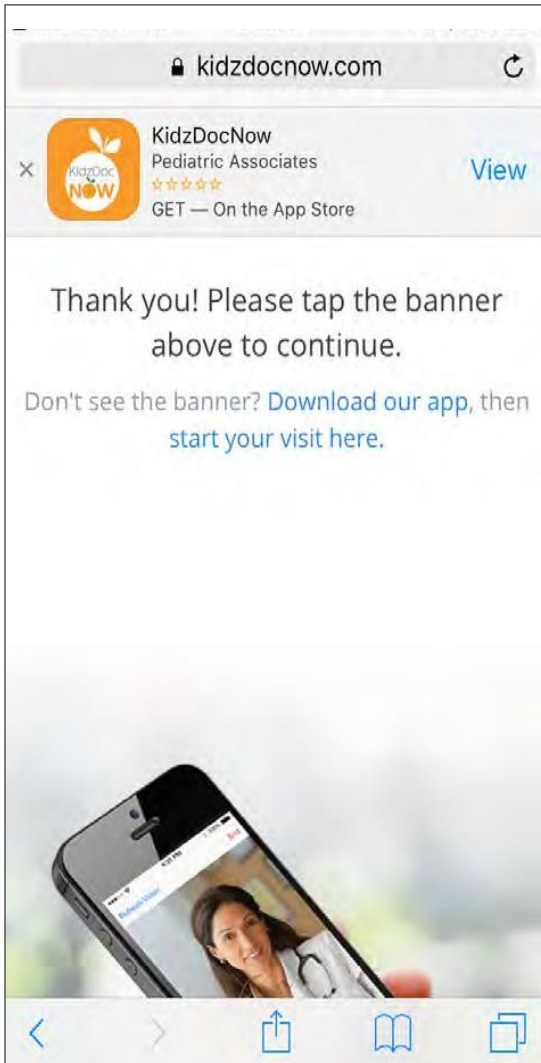

User Details

New Password*

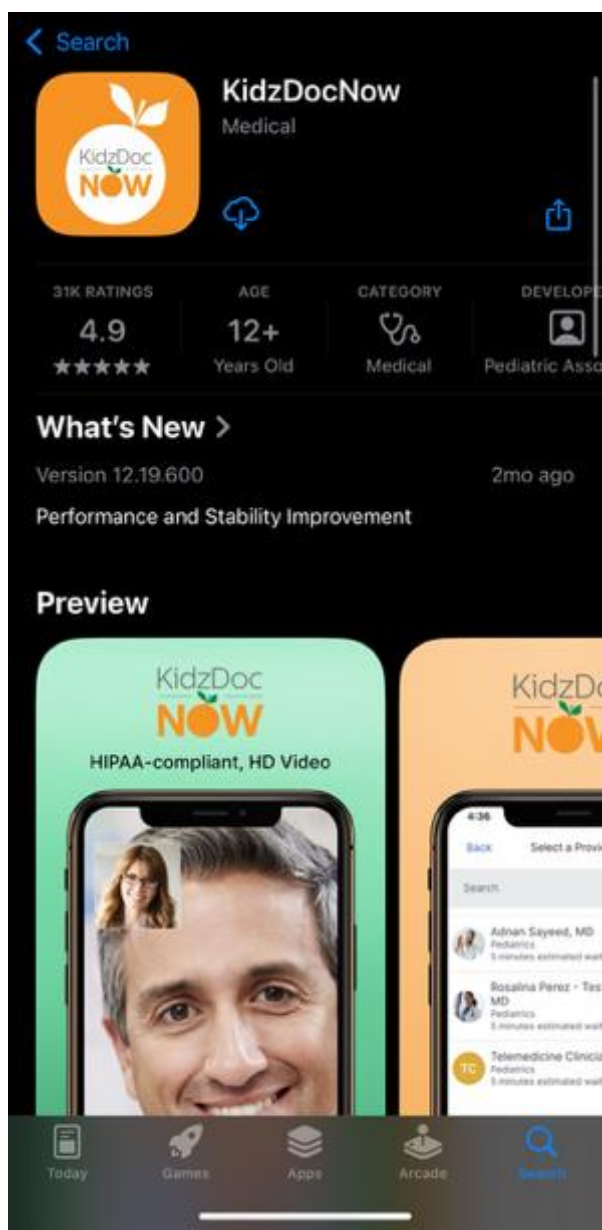
Confirm New Password*

Continue

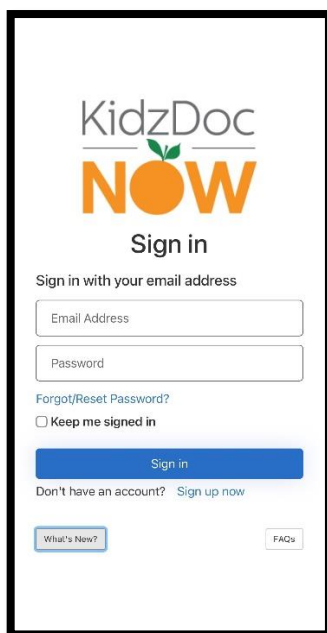
4. If you do not have the app, tap the top banner or **“Download our app.”** Otherwise, tap **“Start your visit now.”**



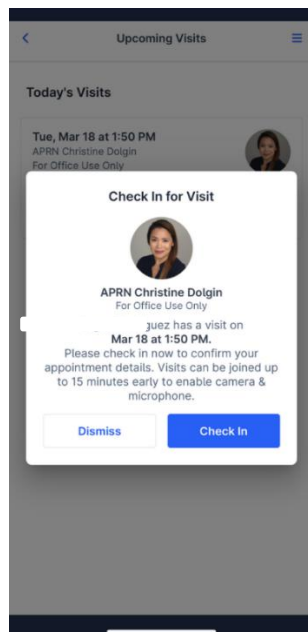
- 5. **Download** and **install** the app.



6. **Log in** using the **same email address** and the **password** you just set up. Tap “Remember me” if desired.



7. Tap “**Check In**” when prompted.



8. First, you will need to confirm “Where you will be located (State) at the time of your visit?” Then, **tap “Continue.”**

Confirm Your Location



Healthcare professionals can only provide services to patients located in states where they hold licenses.

Where will you be located at the time of your visit?

State
Florida

Didn't find your state?
Unfortunately, we do not currently offer telemedicine services where you are located. Please cancel your visit.

☒

I confirm that I will be in Florida at the time of my visit.

Continue

Cancel

17. You'll now begin the intake process. Complete the intake and enter **the reason for your visit** (e.g. "coughing and fever") and make sure to **check the box** next to "Yes, the child will be present with me, and I consent to be transferred." Then tap **"Continue."**

12:46 Visit Information

Message *

Thank you for choosing KidzDocNow!

Remember, in the future if you have a sick child - log into KidzDocNow! We are open 24 hours a day, 365 days a year!

Is this your first time using KidzDocNow? *

☒ Yes

☐ No

How did you find out about KidzDocNow/PA Telehealth? *

Make a selection

What would have been your next choice for your child's medical care today if KidzDocNow was not available? *

Make a selection

What brings you in today? *

Will multiple patients be seen in this visit? *

☐ Yes

12:47

Will multiple patients be seen in this visit? *

☐ Yes

☐ No

If "Yes", please list name(s) and DOB:

What is your preferred language? *

Make a selection

I acknowledge that the child scheduled for this visit will be physically present with me at the time of the visit. *

☐ Yes, the child will be present with me

I acknowledge that KidzDocNow will make every effort to accommodate my language request, however circumstances may require that the child's visit be transferred to another provider, and I agree to be transferred *

☐ Yes, I consent to be transferred

Attachments

Add Attachment(s)

Visit Information

☒ Yes, I consent to be transferred

Optional:

Please attach below any photos or documents you would like us to review as part of this visit.

Attachments

Add attachment

Cannot exceed 100 MB per attachment.

Continue

Cancel Visit

Note: Attaching photos will allow the provider to see the concerns prior to the visit. If the video quality is poor, the provider will have the ability to view the photos to help with diagnosis and treatment. To attach photos, tap **"Add an image."**

9. Once you tap on **continue**, it will prompt another screen with a summary of your intake form, click on **start visit and I acknowledge**.

VISIT DETAILS

Edit

What would you like to discuss during this visit?
Coughing Fever

Who is the child's primary pediatrician?
Dr. Troy

Will multiple patients be seen during this visit?
No

I acknowledge that the child scheduled for this visit will be physically present with me at the time of the visit.
Yes, the child will be present with me

I acknowledge that KidzDocNow will make every effort to honor my initial provider request, however circumstances may require that the child's visit be transferred to another provider, and I agree to be transferred.
Yes, I consent to be transferred

Start Visit

Cancel

< Review Details ≡

PATIENT
LR [redacted]
Male, 9 years

PROVIDER
WA Waiting Room A A SFL
Pediatrics
KidzDocNow South Florida

VISIT TYPE
Begin Visit
20 minutes

VISIT DETAILS Edit

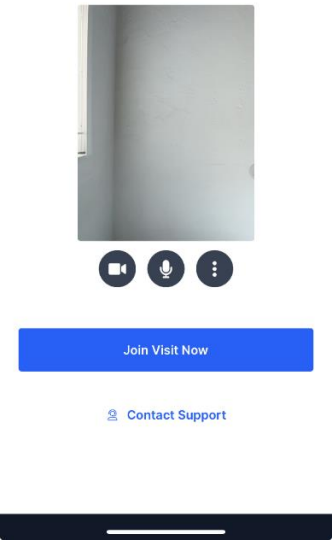
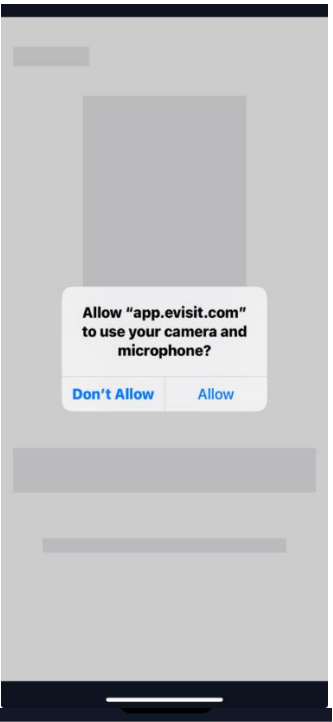
Acknowledgment X

I have read and I agree with [this consent form](#) and I confirm that the information provided is correct to the best of my knowledge.

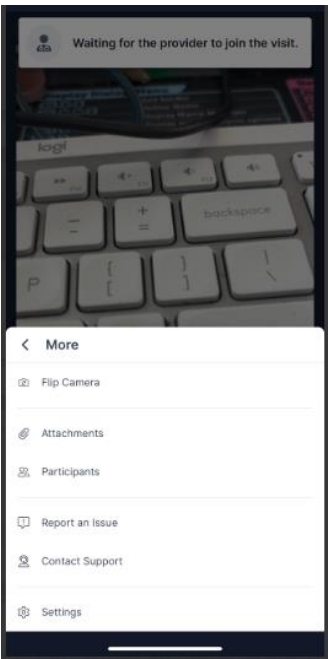
If we could not verify your insurance. You will still be able to see a clinician, however you may be responsible for applicable copays after the visit. No payment is required to proceed.

I Acknowledge

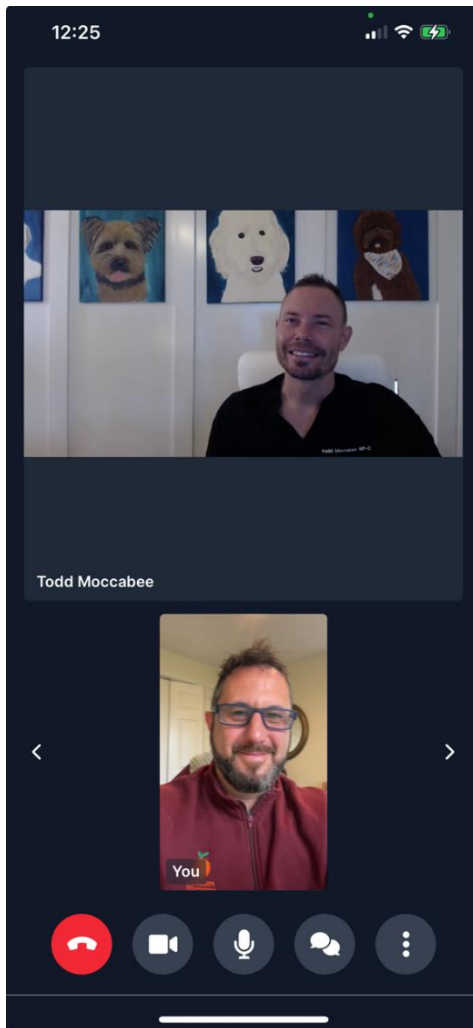
10. When prompted, be sure to **allow the KidzDocNow app to access the microphone and camera** to enable your virtual visit.



11. You will be now put in the **virtual waiting room** while you wait for the pediatrician.



12. Your video visit has begun! After your visit, click the **red button to end the call** then confirm you'd like to end the visit.



13. You will then be asked to **rate** both the **provider** and **the KidzDocNow service**. Once you completed the survey, click **Done**

KidzDocNOW

Thank you for using
KidzDocNow!

How would you rate the care you received from
your provider?

How would you rate your overall experience with
KidzDocNow?

How likely are you to recommend KidzDocNow to
a family member or friend?

Please provide us with feedback on any additional ways
we can improve this service for you or your children.

Done

KidzDocNOW



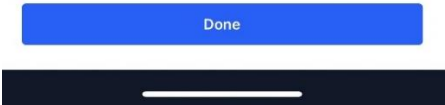
PEDIATRIC
ASSOCIATES

14. Once you tap “**Done.**” Your visit is over! We hope you’ve enjoyed using KidzDocNow. **If you need any technical assistance, please call 844-349-7869.**



Visit Ended

Take care and see you next time.



KidzDocNow **DESKTOP** INSTRUCTIONS



1. Check your email. You should have received an email from KidzDocNow with **“Your Upcoming Telehealth Appointment”** as the subject line. If you don't see the email, be sure to check your spam folder. If you don't receive it or need **technical assistance**, call **844-349-7869**.



2. Open the email and click the **“Get Started” button**. (Note: some email services might not display the rich text of the button. If not, click in the box.)



no-reply@notice.evisit.... 12:40 PM
To:
Reply To: no-reply@evisit.com >

KidzDocNow: Telemedicine Appointment Confirmation



Scheduled Visit Confirmation

Hello,

A telemedicine visit has been scheduled for Logan Rodriguez with APRN Christine Dolgin, English on Mar 18, 2025 at 1:50pm (EDT). You will be able to join the visit up to 15 minutes before the scheduled start time.

If you wish to cancel, please log into your account. To reschedule, please contact your child's PCP.

[CLICK HERE](#) to log in and view your schedule.

Sincerely,
KidzDocNow

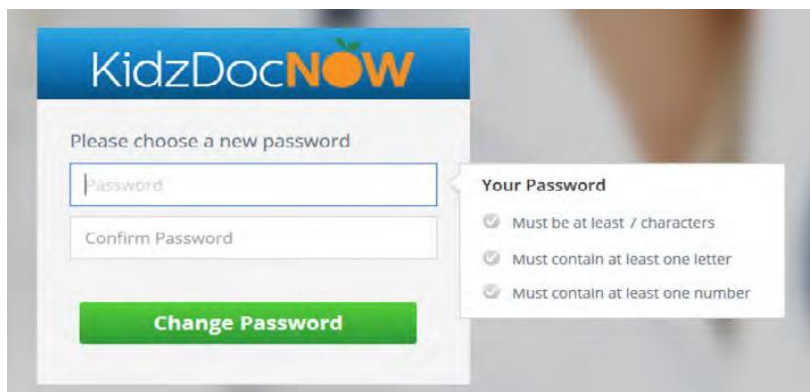


KidzDocNow



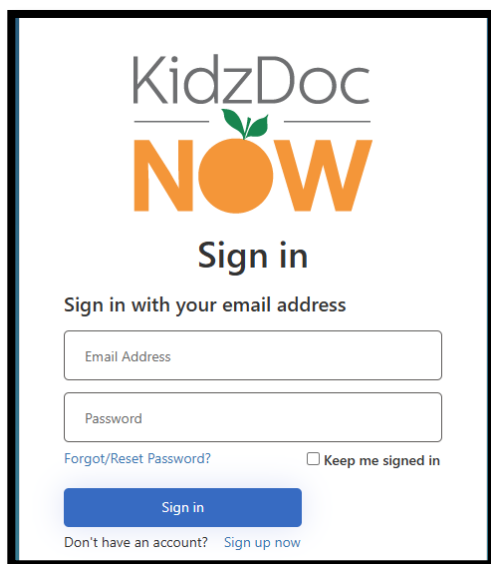
**PEDIATRIC
ASSOCIATES**

3. You will be redirected to a page where you'll be asked to **choose a password**. Confirm your password by entering it twice, and click **"Change Password."**



The screenshot shows the 'Change Password' page for KidzDocNOW. It features a blue header with the logo. Below the header, the text 'Please choose a new password' is displayed. There are two input fields: 'Password' and 'Confirm Password'. A green button labeled 'Change Password' is at the bottom. To the right, a box titled 'Your Password' lists three requirements: 'Must be at least 7 characters', 'Must contain at least one letter', and 'Must contain at least one number', each with a checkmark icon.

4. **Log in** using your email and the password **you just created**.



The screenshot shows the 'Sign in' page for KidzDocNOW. It features the logo at the top, followed by the text 'Sign in' and 'Sign in with your email address'. There are two input fields: 'Email Address' and 'Password'. Below the 'Email Address' field is a link 'Forgot/Reset Password?'. To the right of the 'Password' field is a checkbox labeled 'Keep me signed in'. A blue button labeled 'Sign in' is at the bottom. Below the button is the text 'Don't have an account? Sign up now'.

KidzDocNOW



PEDIATRIC
ASSOCIATES

5. Once you log in and click “Start Visit”, you’ll be brought to the intake process. To get started with your visit, enter a phone number where you can be reached. Next, enter the reason for your visit, attach any materials you want the doctor to see and confirm you acknowledge that the child scheduled for this visit will be physically present with you at the time of the visit and that KidzDocNow will make every effort to accommodate your language.

Then, click “Continue.”

Message *

Thank you for choosing KidzDocNow!

Remember, in the future if you have a sick child - log into KidzDocNow! We are open 24 hours a day, 365 days a year!

Is this your first time using KidzDocNow? *

☐ Yes

☐ No

If yes, how did you find out about KidzDocNow/PA Telehealth? *

Make a selection

What would have been your next choice for your child's medical care today if KidzDocNow was not available? *

Make a selection

What brings you in today? *

Will multiple patients be seen in this visit? *

☐ Yes

☐ No

If "Yes", please list name(s) and DOB:

What is your preferred language? *

Make a selection

I acknowledge that the child scheduled for this visit will be physically present with me at the time of the visit. *

☐ Yes, the child will be present with me

I acknowledge that KidzDocNow will make every effort to accommodate my language request, however circumstances may require that the child's visit be transferred to another provider, and I agree to be transferred. *

☐ Yes, I consent to be transferred

Attachments

Ⓜ Drag & drop or [browse](#)

Cannot exceed 100 MB per attachment

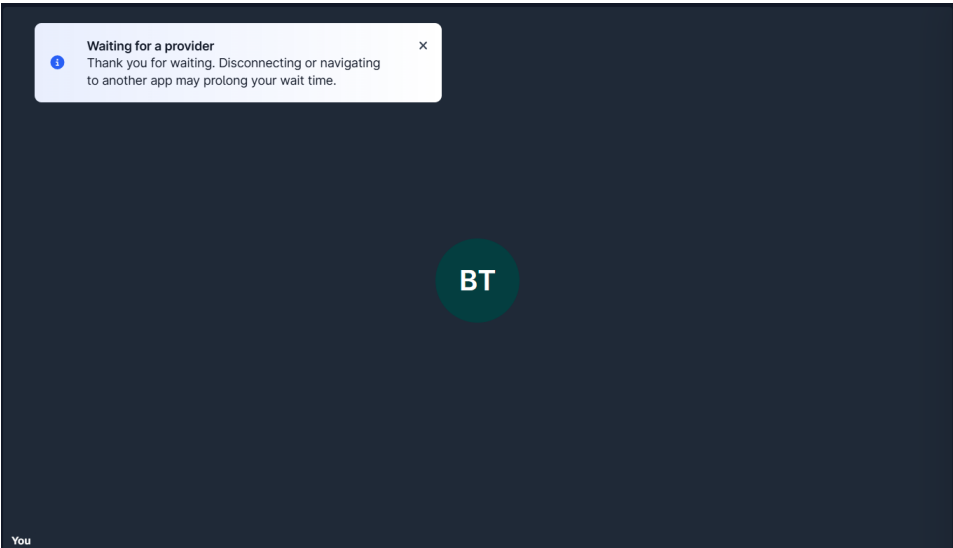
Add Attachment(s)

Cancel Visit

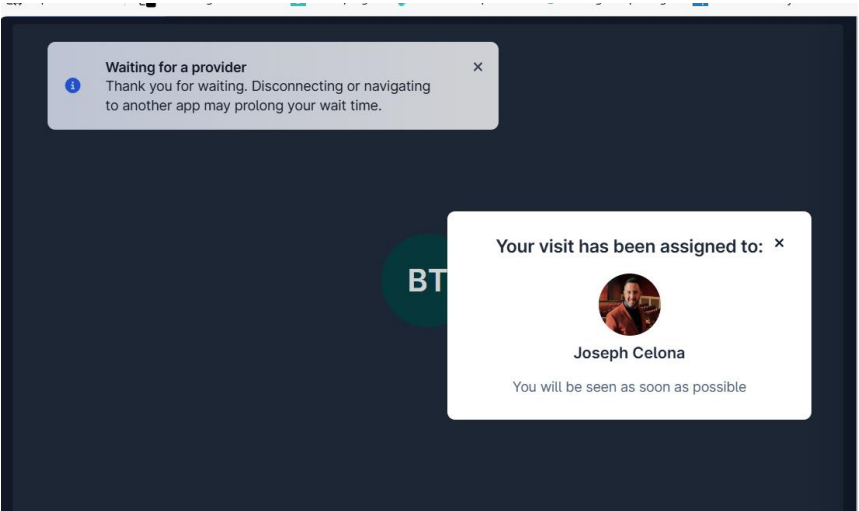
Continue

Note: Attaching photos will allow the provider to see the concerns prior to the visit. If the video quality is poor, the provider will have the ability to view the photos to help with diagnosis and treatment. To attach photos, **click “Attach a file”** and follow the directions shown below.

6. You will now be put in the **virtual waiting room** while you wait for the pediatrician.



7. Please wait until the video connects you to the pediatrician you are about to see. The video will pop up in another window.



8. Your video **visit has begun!** After your visit, click the **red button to end the call** then confirm you'd like to end the visit.



9. After your visit, **click “End Visit”**. You will then be asked to **rate both the provider and the KidzDocNow service** and how likely are you to recommend KidzDocNow to a family member or friend.

Thank you for using KidzDocNow!

How would you rate the care you received from your provider?

☆☆☆☆☆

How would you rate your overall experience with KidzDocNow?

☆☆☆☆☆

How likely are you to recommend KidzDocNow to a family member or friend?

☆☆☆☆☆

Please provide us with feedback on any additional ways we can improve this service for you or your children.

Done

10. Once you tap **“Done.”** Your visit is over! We hope you’ve enjoyed using KidzDocNow. If you need any **technical assistance**, please call **855-543-9362**.
-



Visit Ended

Take care and see you next time.

Done