

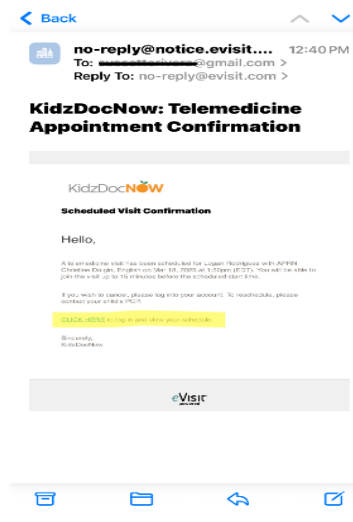
KidzDocNow Telehealth Visit – Quick Login Guide for Parents

Step 1: Check Your Email

- Look for an email titled **“Your Upcoming Telehealth Appointment.”**
- If you don’t see it, check your spam folder.
- Need help? Call **844-349-7869**.

Step 2: Start the Login Process

- Open the email and tap **“Click here.”**
- You will be redirected to another page to reset your password.
- Set your password and tap **“Continue.”**



Step 3: Download the App

- If you don’t have the app, go you’re your app store on your phone device and search **KidzDocNow**, look

for this icon  and tap **“Download”**.

Step 4: Log In & Begin Visit

- Open the app, verify the email address used during registration to avoid login issues, allow location access, swipe right, and tap **“Log In.”**
- After logging in, tap **“Check In”** when prompted.

Step 5: Complete Intake

- Confirm your location (state) and tap **“Continue.”**
- Fill out the entire intake form:
 - Reason for visit (e.g., “coughing and fever”)
 - Confirm child will be present
 - Agree to privacy practices
 - Attach photos if needed

Two screenshots of the KidzDocNow app. The left screenshot is titled "Confirm Your Location" and shows a dropdown menu for "State" with "Florida" selected. Below this is a checkbox for "I confirm that I will be in Florida at the time of my visit." The right screenshot is titled "Visit Information" and shows a "Message" section with a "Thank you for choosing KidzDocNow!" message. Below this is a "Remember, in the future if you have a sick child - log into KidzDocNow! We are open 24 hours a day, 365 days a year!" section. The "Visit Information" screen also includes a "Will multiple patients be seen in this visit?" question, a "What is your preferred language?" dropdown, and a "What brings you in today?" text field.

- Tap “Continue”, then “Start Visit” and “I acknowledge.”

The first screenshot shows the 'Visit Information' screen. It has a 'Visit Details' header with an 'Edit' link. The main content area has three sections: 'What would you like to discuss during this visit?' with a text input field containing 'Coughing Fever'; 'Who is the child's primary pediatrician?' with a text input field containing 'Dr. Troy'; and 'Will multiple patients be seen during this visit?' with a radio button selected for 'No'. Below these are two acknowledgment sections, each with a 'Yes, I consent to be transferred' option. The bottom of the screen has a 'Continue' button and a 'Cancel Visit' button.

The second screenshot shows the 'Review Details' screen. It has a 'Review Details' header with an 'Edit' link. The main content area shows a summary of the visit information: 'Patient: Male, 9 years', 'Provider: Waiting Room A A SPL, Pediatrician, KidzDocNow South Florida', and 'Visit Type: Begin Visit, 20 minutes'. The bottom of the screen has an 'Acknowledgment' button and a 'Cancel' button.

The third screenshot shows the 'Acknowledgment' screen. It has an 'Acknowledgment' header with an 'X' icon. The main content area contains a consent form with the text: 'I have read and I agree with this consent form and I confirm that the information provided is correct to the best of my knowledge. If we could not verify your insurance, you will still be able to see a clinician, however you may be responsible for applicable copays after the visit. No payment is required to proceed.' The bottom of the screen has an 'Acknowledgment' button.

Step 6: Join the Visit

- Allow access to microphone and camera.
- You’ll enter the **virtual waiting room** and **waiting** for the provider to join the visit.
- When the provider joins, your **visit begins!**

Step 7: Wrap Up

- Tap “End” or the red call button to finish.
- Rate the provider, give feedback, and tap “Done.”

